



Please review the following protocols so that you will know what to expect at your appointment.

- We will require all patients and anyone accompanying you to your appointment to wear a cloth or medical mask.
- **Upon arrival to our office, please call 256-533-0315 and press 0 to let us know you are in the parking lot.**
- When we have an exam room available, we will contact you to enter the building.
- Each patient and guest entering the building will have their temperature checked at the front door.
- Unless the patient requires assistance, we are limiting only the patient to enter the building.

Please call our office and reschedule your appointment if you or the person accompanying you to your appointment's answer is yes to any of the following questions:

- Have you traveled outside the USA in the past 14 days?
- Have you been in close contact with a person known to have tested positive for COVID-19?
- Do you currently have a fever or respiratory symptoms (cough or shortness of breath)?
- Do you currently have any of the following symptoms?
 - Fever
 - Chills
 - Repeated shaking with chills
 - Muscle Pain
 - Headache
 - Sore throat
 - New loss of taste or smell

Our office has implemented the following protective measures for our patients and staff:

- All staff will be screened for symptoms of Covid-19 including the taking of temperatures each day upon arrival at the facility. Any staff with any signs or symptoms will be immediately sent home or referred to the appropriate health care facility.
- Physicians and staff will wear facemasks.
- The number of patients inside the office building will be limited. In general, patients will be encouraged to wait in their vehicles and will be notified via cell phone when an exam room is available.
- If a patient or someone accompanying them must sit in the waiting room, social distancing guidelines will be enforced, including maintaining a distance of at least 6 feet apart.
- High risk patients will be escorted directly to an exam room and avoid the front desk and waiting room.
- When possible, telemedicine services will be utilized to avoid having patients physically in the building.
- Staff will always utilize proper hand hygiene.
- Exam rooms and testing equipment will be cleaned and disinfected between patients.
- Credit card receipts will be emailed or mailed to the patient at the patient's request.

Thank you for your understanding as we strive to protect the health and well-being of our patients and staff.

Maynor & Mitchell Eye Center